



**VISION**

To pair a CASA volunteer with every vulnerable child who needs one.

**MISSION**

To support & promote court-appointed volunteer advocacy for abused & neglected children so that they can thrive in safe, permanent homes.

June 26, 2019

To Whom it May Concern:

CASA of the River Region and Humana entered discussions about how they can mutually benefit overlapping populations. While CASA of the River Region does not endorse any one provider, it does partner with any organization seeking to improve the health outcomes of children.

Our understanding is that Humana recognizes that assessments need to be coordinated and shared – and is a key component to avoiding secondary trauma. CASA will conduct ACES surveys and currently completes developmental assets surveys. We will work with Humana to share the aggregate of these assessments to avoid duplication of these very sensitive assessments and meet CASA’s statutory confidentiality requirements. Similarly, we look forward to receiving relevant assessments from Humana to help inform our CASA advocates.

We are excited that Humana is implementing regional community advisory boards. We anticipate this strategy will allow for local nuances and issues to be raised and addressed. To help inform Humana clinical programs and operational processes, our advocates will be encouraged to engage in these regional community advisory boards.

Finally, we are optimistic about maintaining access to Humana’s regional and embedded Care Coordination Teams. We understand that through this direct access we will be able to refer the children we are supporting, as well as partner with Humana to ensure they receive access to any gaps in their care that we identify.

Humana understands our role and our interaction with DCBS and other agencies. They self-identify as a cautious partner and will receive all the approvals to ensure these processes can be implemented in a manner that respects HIPAA and client privacy. Likewise, CASA of the River Region is cognizant of respecting the privacy of the children it serves and their unique personal and medical history.



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